



NANDHA ENGINEERING COLLEGE, ERODE-52

(Autonomous)

Grievance Redressal Cell

Grievance Redressal Cell was started in the year 2014. At the beginning, Oral and Written Complaints were received in person. During the lunch hours, Coordinator was available at the Grievance Cell to receive complaints. Grievances related to Academic and non Academic was collected.

In the year 2015, Suggestion boxes were kept at all the Department to collect the Complaints.

In the year 2018, it is decided to get the Complaints from the students, alumni, parents, faculty and other staff through online mode.

This information was passed to student by sticking a paper in suggestion boxes in all the departments and a Flex Board on the wall near Principal Office.

URL: <https://www.nandhaengg.org/grievance>

The Coordinator will monitor the Complaints on the website and arranges a meeting for grievance redressal committee members. In the meeting, complaints were discussed by committee members and action was taken.

Once complaint is redressed, It is updated in website.

(Handwritten signature in blue ink)